

## **Medicaid members offered free credit monitoring after possible data breach**

The Department of Health and Welfare (DHW) and Gainwell Technologies are announcing that on April 18, 2023, an unauthorized individual gained access to a healthcare provider's Medicaid record. This access may have exposed the name, Idaho Medicaid ID number, dates for certain services, and billing codes for up to 2,501 Idaho Medicaid members (about 0.7% of the total Idaho Medicaid population). Gainwell provides fiscal-agent services for the Medicaid program administered by DHW.

The department and Gainwell are committed to protecting the confidentiality and security of our customers' personal information. That is why we are providing this notice to make you aware of this event.

Anyone whose information was found to be involved has been notified by mail. Letters were mailed on June 9, 2023.

If you did not receive a letter stating that your information may have been compromised, but want to make sure you were not affected, please call IDX, a data breach and recovery services company, toll-free, at 1-800-939-4170. IDX will respond to questions about this event and can confirm if your information was affected.